

ACCOMPLISHMENTS AND PROJECTS

TRAILHEAD

Double Star Ranger rank
'25 & '26 Agentblazer Innovator rank
Winner of Innovator Quest
Superbadge: Agentforce Service
Superbadge: Prompt Builder Templates
200+ completed Badges and 35+ Trails
Learning streak of 6+ months

[Agent Behavior Evaluation](#)

[Build an Agent Using Agentforce DX](#)

[Data 360 Connectors and Integrations](#)

[Unstructured Data in Data 360](#)

[Slack Workspace Creation and Management](#)

[Data 360-Powered Agentforce](#)

[Threat Modeling for AI Agents](#)

[Winter '26 Release Highlights](#)

[Agentforce Testing Center](#)

[Agentforce Configuration for Slack Deployment](#)

[Connect Your Agentforce Org with Slack](#)

[Agent Customization with Apex](#)

[Agent Customization with Flows](#)

[Service Agent Customization with Prompt Builder](#)

[Deploy Agent Authentication](#)

[Loops in Flow Builder](#)

[Multirecord Elements and Transforms in Flows](#)

[Agentforce Testing Tools and Strategies](#)

[Agentforce Analytics and Monitoring](#)

[Data and Actions in Flows](#)

[User Engagement](#)

[Duplicate Management](#)

[Set Up Case Escalation and Entitlements](#)

[Agentforce Service Administration](#)

[Leads and Opportunities](#)

[Accounts and Contacts](#)

[User Authentication](#)

[Permission Set Groups](#)

[Data Modeling](#)

[User Management](#)

[Grounding an Agent with Data](#)

[Superbadge: Prompt Builder Templates](#)

[Agentforce Service Assistant](#)

[Agentforce for Financial Services](#)

[Superbadge: Agentforce Service](#)

[Reasoning in Artificial Intelligence](#)

[Large Language Models](#)

[Build a Mars Communication Uplink](#)

[Build an Event Registration App](#)

[Build a Space Station App](#)

[Build an App to Track Your Trailblazer Journey](#)

[Build a Suggestion Box App](#)

[Build Your First Sales Coach](#)

[Build a Simple Flow](#)

[Build a Discount Approval Process](#)

INSTALLATIONS AND DEPLOYMENTS

Software and Hardware Installations

FUJIFILM Diosynth Biotechnologies U.S.A. – Raliegh, NC
Freeport McMoRan, Climax Molybdenum – Henderson, CO
ExxonMobil Global Service Company – Houston, TX
The Peninsula Hotel – New York, NY
Equipment Technologies (ETI) – Oklahoma City, OK
Glencore, Kidd Operations – Kidd Mine – Timmins, ON
Vale Canada Limited – Multiple Mine Sites, MB

Support contracts and system upgrades

Carolina Beverage Group, LLC – Mooresville, NC
Lawrence Berkley National Laboratory – Berkeley, CA
Potash Corporation – Lanigan & Rocanville, SK
Smalley Steel Ring Company – Lake Zurich, IL
Deere-Hitachi via partner Kubica – Kernersville, NC
Continental Tire North America, Inc via GDS - Mt Vernon, IL
Marathon Petroleum – Robinson, IL
Sub-Zero Group, Inc. – Phoenix, AZ
FUJIFILM Diosynth Biotechnologies U.S.A. – Raliegh, NC
NVIDIA Corporation – Santa Clara, CA
GoldCorp Inc. – Rouyn-Noranda, QC
Seagate Technology, LLC – Bloomington, MN
Barrick Gold Corporation – Elko, NV
SUNY Polytechnic Institute via SMP – Albany, NY
West Edmonton Mall – Edmonton, AB
Viracon – Owatonna, MN
Amgen Inc. – Thousand Oaks, CA
AMPAC Fine Chemicals – Rancho Cordova, CA
Michael Foods – Minnetonka, MN
Genentech, Inc – Vacaville, CA
S.C. Johnson & Son, Inc. – Racine, WI
Climax Molybdenum | Freeport McMoran – Henderson, NV
ExxonMobil – Baton Rouge Refinery, LA
Glencore, Kidd Operations – Kidd Mine – Timmins, ON
Vale Canada Limited – Multiple Mine Sites, MB

Construction / FF&E (prior to 2015)

Bank of Oklahoma – Tulsa, OK
Spirit AeroSystems – Tulsa, OK
Scott Rice – Tulsa, OK
University of Tulsa – Tulsa, OK
Cherokee, Choctaw, Chickasaw, Creek & Osage Nations – OK
Enercon Services – Tulsa, OK
Kimberly Clark – Tulsa, OK
Artesian Hotel – Sulphur, OK
Oklahoma State University Suites – Stillwater, OK
Conoco Phillips Campus – Bartlesville, OK
Intel – Albuquerque, NM
BlueCross BlueShield – Phoenix, AZ
DeVry – Phoenix, AZ
Freeport McMoRan – Phoenix, AZ
Cigna – Phoenix, AZ
USAF Davis Monthan – Tucson, AZ